BST Global™

BST10 Clients Love Partnering With BST Global

Software Reviews TOP RATED 2022

SoftwareReviews, a leading source for insights on the software provider landscape, has published its 2022 **Enterprise Resource Planning – Midmarket Emotional Footprint Report**, where vendors were rated across key customer relationship metrics and value drivers.

SoftwareReviews collects extensive customer experience data from business and IT professionals in order to produce detailed and authentic insights into the experience of evaluating and purchasing enterprise software.
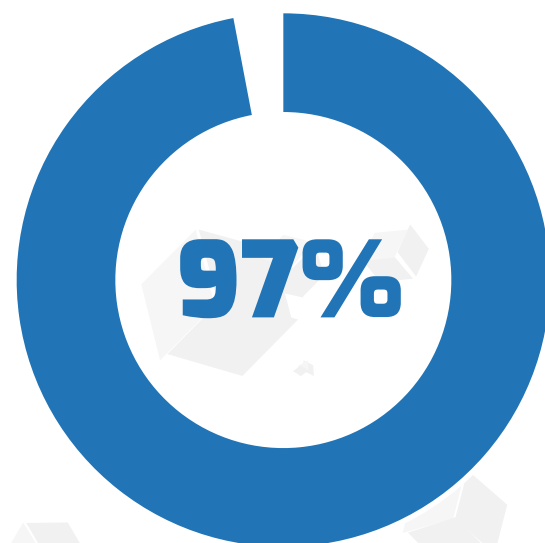
Plan to Renew

BST10 received a 100% plan to renew score for the **second year in a row**! Loyalty is a key indicator of the level of satisfaction.
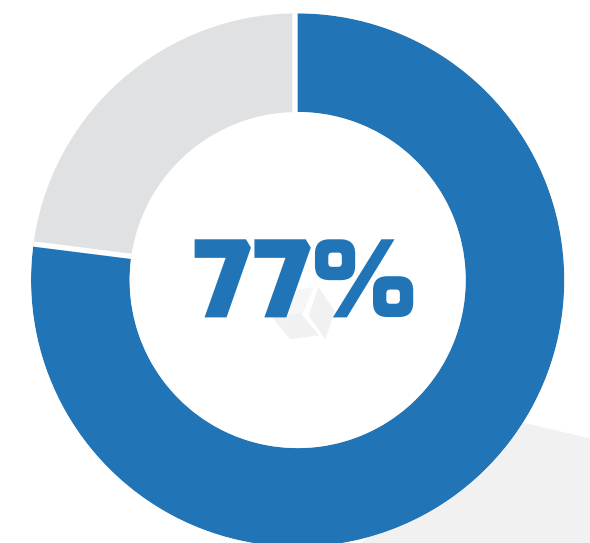
100% 2 YEARS IN A ROW

Critical to Success

97% of reviewers say that BST10 is critical to their professional success. This indicates that BST10 delivers game-changing business benefits.

97%

Clients Love BST10

77% of reviewers say they LOVE BST10! This indicates a strong emotional connection to the solution.

77%

The Customer Journey and Vendor Experience

Customers gave BST Global outstanding feedback on their interactions with their leadership and client service teams.

NET RELATIONSHIP FOOTPRINT +95

LEADERSHIP TEAM

EFFECTIVE/KNOWLEDGEABLE

SATISFACTION **100%**

FRIENDLY/CARING

100%

CLIENT SERVICES TEAM

EFFECTIVE/KNOWLEDGEABLE

SATISFACTION **100%**

FRIENDLY/CARING

93%

SoftwareReviews